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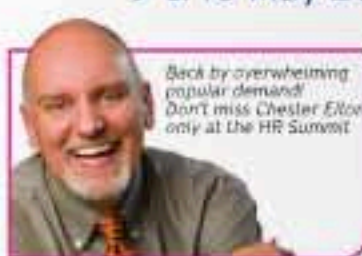
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PLEDGE



Discover Gao Hu's
"Fishy" HR ideology
with Kenny Yap -
"The Fish", Chairman &
Group CEO



Back by overwhelming
popular demand!
Don't miss Chester Elton
only at the HR Summit



Jessica Tan Soon Neo
Managing Director,
Microsoft Singapore
Member of Parliament
East Coast Group
Representation
Constituency (GRC)



Dr Kevin Freiberg on
the talent challenges
behind TATA's world
conquering Nano



The Future of HR
Rick Von Feilitz
International Speaker &
HR Futurist



Siemens Case Study: The CEO
Agenda and Leadership
Nicolas Ven
Corporate Vice President
Siemens AG



Future Talent Staffing Challenges
Likely to Face Singapore Within
the Next 10 Years
Low Peck Kim
Divisional Director, National
Human Resources Division
Ministry of Manpower (MOM)



HRM in Emerging Markets: Untold
Stories
Dr John Wong
International Speaker &
Leadership Expert



Innovative Leadership in
Uncertain Times
David Kwee
Founder and CEO
Training Vision



Branding Through People -
Positively Reflecting Your
Organisation's Image
Christina Ong
Branding Expert & Image Master



Flexibility and Work Life
Integration - American Express
Case Study
Sonia Cargan
VP Human Resources - East Asia
American Express International



From Discussion to Decision -
The Role and Adaptation of HR in
a Hyper Turbulent Environment
Rakesh Seth
Senior VP - Group HR
Fedders Lloyd Corporation



Managing Your Demographic Risk
Cheryl Liew-Ching
WorkLife, Gender & Generation
Expert



How HR Can Create Value to
Impact Company Results
Karl Heinz Dehler, VP - Global
Talent Management, The Hertz
Corporation



Social Media Strategies for HR
William Chin
Director, Staffing, Asia Pacific
Qualcomm



HR Lessons in the Face of a
Natural Disaster - Christchurch
Leanne Carson-Hughes
General Manager HR
Christchurch International Airport



If Succession Planning Works,
How Do the Wrong People Get to
the Top?
Prof. David Clutterbuck
International Speaker, Author &
Management Thinker



Talent Management in a Global
Chinese Company: Growing Pains
Steven Wood, Global VP HR
Enterprise BG
HUAWEI



Work-Life Continuum - A New
Proposition on Staff Engagement
Stephen Teo
Partner, Human Resources
KPMG



Developing Introverted Leaders:
Building on Their Quiet Strengths
Dr Jennifer Kahnweiler
International Speaker, Author &
Executive Coach



Beyond HR: Orchestrating the
Broader Organisation to Build
Future Capability
Varun Bhatia
VP Human Resources
Kraft Foods APAC



High Impact Talent Management
Aparna Kumar
Regional Human Resource Lead
PANSEA
Monsanto Singapore Co (Pvt) Ltd



Reverse Mentoring - Turning
Traditional Learning On Its Head
Steven Murphy, Regional Director,
APAC North
Text 100 International



Highly Effective Criticism,
Discipline and Feedback Skills for
Managing Employee Performance
Pamela Jett
International Speaker, Author &
Communication Skills Expert



Diversity & Inclusive Leadership
Christina Lu
Vice President HR
Volvo East Asia



Unlocking Culture - The Key to
Executive Adjustment
Peter Allen
Head Alumni Programme/Talent
Mgt. Group Learning & Talent
Development
Standard Chartered Bank



Hardwired Humans: Successful
Change Management Using Human
Instincts
Andrew O'Keefe
International Speaker, Author &
Behavioural Expert



Talent Assessment and Proliferating
to Create a Thriving Organisation
- Hill Case Study
Low Khim Wah
Head of Human Resources
Hill Far East



Practical & Effective Retention
Strategies
Michael-Joerg Ivan
HR Policies, Processes & Projects,
Africa & Asia Pacific
Damler AG



How to Build an Award-Winning
Service Culture
Ron Kaufman
International Speaker & Customer
Service Expert
UP! Your Service



Inspiring Tomorrow's Leaders
Today
Avril Henry
International Speaker & Author



Making Learning Stick!
Jeremy Kang, VP Head of Training
Hong Leong Finance



Driving a Culture for Success
Lyella Goh
Executive Coach, HR &
Management Expert



World Exclusive - Google MD & HR Joint
Presentation: Aligning HR & Business Strategies
to Manage the Competitive Workforce

Julian Persaud, Managing Director
SE Asia
D N Prasad, Program Manager &
Head of People Technology and
Operations APAC



Special Extended Session
Leading Flawless Execution From
the Top
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Identifying, Developing & Retaining
High-Performance Employees
Lawrence Lee
Head of L&D, APAC
Hill Worldwide



Talent Management
Diversification: How do People
with Disabilities Fit into the
Equation?
Nadine Vogel
Author & Expert of Disability
in the Workforce



Vision Critical: How to Redefine
Your Future, Grow Your Business
and Improve Your Bottom Line
Donald Cooper
Business Speaker & Coach



Value Match and Job Fit
Dr Elizabeth Martin-Chua
HR Expert & Author



Build Loyalty and a Sense of
Mission Among Your Youngest
Employees
Amy Lynch
Author & Generation Y Expert



Grooming & Developing Future
Leaders
Geraldine Fraser
HR Director, Asia Pacific
Diageo



Growing the Leaders of the
Future
Karen Schmidt
International Speaker &
Leadership Development Expert



Wiring the Change Elements
through People in a Transitional
Organisation
Sujata Tyagi
HR Director, ASEAN & India
L'Oréal



Leadership DNA
Timothy Sebastian
Group Director, Human Resources
Agency for Science, Technology and
Research (A*STAR)



Leadership Development in Asia
Tom Pedersen
Head of Learning & Development
DBS Bank



Employee Engagement Across
a Multi-Generational Workforce
Case Study
Pauline Chua
General Manager, Human/
Organisation Resource &
Development
Fujitsu



Performance Management
Nokia Siemens Networks
Case Study
Claren Murphy
Head of Business HR Sales East
& Head of HR APAC
Nokia Siemens Networks



Games Trainers Play
Ed Scannell
International Speaker & Training
Expert



Building a First-Class Talent
Pipeline
Pipelina
HR Director, Asia Pacific
Maersk Line



Understanding Employee Emotions
(E²) - The Key Challenge for HR
Today
David Ton
Vice President
Asterisk Group



The Future of Equality
Management
Susan Bulkeley Butler
International Speaker, Author &
Women Leadership Expert

Don't miss Alexander Blass on
Priceless Innovation Strategies only at
HR Summit



Conquering the Challenge of
Corporate Climate Change
Catherine DeVrye
International Speaker &
Motivational Expert



The 8 Enemies Masterclass
for HR Success in the New
Marketplace
Kevin Panozzo
International Speaker &
Engagement Expert



Compensation & Benefits
Strategy 2012
Jaclyn Lee
Senior Director, Human Resources
Singapore University of Technology
and Design



High Performance Under
Pressure
Dr Janelle Barlow
International Speaker, Author &
Entrepreneur



The 7 Key Steps to Creating
Outstanding Teams
Charles Kovess
International Speaker &
Motivational Coach



Dr Low Lee Yong
CEO/ Founder
MHC Asia Group



Unleash the Strength in Your
Workforce Through Personal Mastery
Sumesh Muthusamy
Head of Corporate Training, Master Trainer
and Senior Programme Developer
Adam Khan Learning Technologies Group



Leading Innovation in Your
Organisation
Michael Stanleigh
International Speaker,
Innovation & Change Expert



The Art of Our Craft -
Learning & Development with
Heart: Techniques in Making it
Meaningful
Glenn Carler
VP People Development,
Deutsche Bank AG



Career Development in the
Creative Industry
Sue Oliver
Regional Director, Talent
Management, Asia Pacific
Ogilvy & Mather



HR & ROI - Myth or Reality?
Dr David Cohen
International Speaker, Author &
Business Strategist



Leadership Matters
Peter Baines
International Speaker &
Leadership Expert



Health & Productivity -
The Next Generation
Dr. Rajeshree (Gina) Parekh
Director, Health & Wellness,
Asia Pacific
Towers Watson



Creativity - The Most
Important Human Resource
Fredrik Harén
International Speaker, Author &
Business Creativity Expert

Panel Discussion: Linking Performance & Rewards



Caroline Bahagiar
Regional Learning & Development
Director and Campus Head
AXA Asia



Hans Han
Head, Compensation & Benefits,
Asia Pacific
Huntman



Frances Chae
Director, Compensation & Benefits,
Asia Pacific
InterContinental Hotels Group



Kathy Goh
Director, Compensation, Benefits
& Payroll, Talent Management
D'S Venture

Panel Discussion: Managing Talent in Challenging Times



Hew Evans
Director, Regional Human
Resources
Sony Electronics Asia Pacific



Anuradha Naik
Director L&D Asia Pacific
Emerson Process Management



Ann Ann Low
Global Talent Acquisition, Mgt.
& Dev. APAC, ME, Africa
MasterCard Worldwide



Don Yeo
Deputy Chief Executive Officer
CPF Board

* Early bird discounts are now available. Not applicable to vendors/service providers who are welcome to attend at the normal price

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12:30pm-1:15pm

Highly Effective Criticism, Discipline and Feedback Skills for Managing Employee Performance

Pamela Jett
International Speaker, Author & Communication Skills Expert

Leaders of every level, from first-time supervisors to senior executives agree that one of their most difficult responsibilities is having disciplinary or difficult conversations. Having language patterns and tools to specifically handle these tough conversations is what every leader needs and what this programme provides. Loaded with practical communication tools for senior level executives to first-time supervisors, this programme provides practical tools you can put to work immediately.

- Get the leadership mindset to make disciplinary conversations easier
- Master communication tactics and language patterns to prepare for tough conversations
- Learn how to manage tense conversations with difficult people

1:15pm-2:30pm

Networking Lunch Break



2:30pm-3:15pm

Compensation & Benefits Strategy 2012

Jaclyn Lee
Senior Director, Human Resources
Singapore University of Technology and Design

Driving an effective and strategic C & B strategy is key to recruiting and retaining talents in a competitive landscape for talent.

In this session, the speaker will discuss:

- Planning for a strategic C & B strategy to meet your organisational objectives in 2012
- Elements of your compensation strategy and the economic outlook in 2012 that will affect your strategy
- Developing a robust HR framework that will support the C & B strategy to make it successful
- Money is not everything! How do you keep your talents by providing the right organisational culture and climate for them to succeed?
- Compensation and differentiation strategy for top performers

3:15pm-4:00pm

Panel Discussion: Linking Performance & Rewards



Caroline Buhagiar
Learning & Development and
Campus Director
AXA Asia Ltd



Hans Han
Head, Compensation & Benefits,
Asia Pacific
Huntsman



Frances Chee
Director, Compensation & Benefits,
Asia Pacific
InterContinental Hotels Group



Kathy Goh
Director, Compensation, Benefits &
Payroll, Talent Management
DFS Venture

4:00pm-4:30pm

Afternoon Coffee Break



4:30am-5:15pm

Practical & Effective Retention Strategies

Michael-Joerg Ivan
HR Policies, Processes & Projects,
Africa & Asia Pacific
Daimler AG

Daimler has used an innovative and cutting-edge retention tool designed as a business solution for line managers eager to keep and motivate their most valuable employees.

Learn about:

- Employee engagement and retention challenges and philosophy
- Engagement and retention process flow in HR strategy
- Turning paper into action: Assessment of disengagement risk
- Strategic action fields for measurement

5:15pm-6:00pm

10th Anniversary Surprise Presentation!

6:00pm

End of Day 1