



"I read Human Resources to learn from the real life experiences of other HR practitioners."

Name:
Jaclyn Lee

Job Title:
Director, Human Resources

Company:
CISCO

Based:
Singapore

Size of Workforce:
4,200 in Singapore. Region: 7,000.

Workforce Region:
Asia Pacific

Key areas of responsibility:
Overall strategic direction & management of the Human Resource function for the CISCO group of companies. This includes setting group HR strategies and workplans, developing key HR metrics for the business, and managing the full spectrum of functions such as resourcing and talent management, compensation and benefits, human capital development, HR shared services, and employer branding.

What HR adds to business:
The CISCO HR team adds value to the business by being proactive consultants to line management. We work with internal business owners to design HR solutions that can help their business deliver their bottom line.

Key HR challenge:
Talent recruitment & retention.

First choice of reading:
Human Resources magazine

HumanResources
The HR Manager's First Choice